



CAT BALLOU ORIGINALS LTD
1-3 THE BURGESS, CITY CENTRE
COVENTRY CV1 1HN
Telephone – 02476 555499
Email – sales@catballou.co.uk
Website – www.catballou.co.uk

CELEBRATING 48 YEARS OF SUCCESSFUL BUSINESS IN COVENTRY

ADVICE FOR PURCHASING SCHOOL UNIFORM DURING
THE NATIONAL PANDEMIC

Dear Parent/ Carer,

COVID-19 has affected our lives and how we need to act following Government guidelines. This has resulted in us closing our store for the time being, but our online service has continued to help parents in these unprecedented times.

As schools are set to reopen, albeit on a phased basis, we are now preparing to reopen our city centre store in accordance with the Government guidelines. We hope to reopen our store in the very near future and will inform you accordingly.

In the mean time we recommend the following:

- Use our e-commerce website: www.catballou.co.uk, from the safety of your home, for delivery to you for a small fee. Purchases over £75.00 will now enjoy FREE DELIVERY. We do not make any profit on carriage.
- If you wish to click and collect for FREE from the rear of our store, you can order now and wait for collection when we reopen.
- We recommend all the new starters to order their new uniform through our website as soon as possible, even for future deliveries.

For any further questions, please email sales@catballou.co.uk, or visit our website www.catballou.co.uk for up to date information.

On behalf of all of us at Cat Ballou, we thank you for your continued custom and wish you well during these challenging times.

Yours faithfully,

Ashok Kapur

Ashok Kapur
Managing Director
Cat Ballou Originals Ltd



Due to the Covid 19 virus, in the short term we will have to trade a little differently than normal. School uniform sales are highly seasonal, and with that in mind it is our aim is to ensure the safety of all our customers and staff is maintained in line with Government Guidelines. Most of the hard work has been completed over the winter months, meaning our stock levels are at a healthy level. Rest assured we will do all we can to ensure pupils return to school in the required uniform with minimum disruption to the 'buying' experience.

Our email address: andyblairsports@yahoo.co.uk
Shop number : 024 76598080
Mobile number : 07983 648382

The reason for issuing these is to try and dilute, where possible, the flow of customers. For everyone's benefit we will be introducing and operating an appointment system as well as the traditional walk in method keeping within any Government guidelines of customers within the shop, you will be able to book a time slot for your child uniform fitting via our webpage: www.coventryschoolwear.com , this is now live and ready to take appointments. This will hopefully make the uniform buying a lot less stressful and keep the amount of customers to a minimum within the shop. As we come out of this pandemic, we will be extending our opening hours from 8am - 6pm Monday through to Saturday and we will be also open on Sundays beginning 5th July - Sunday opening hours will be 10am - 4pm.

If you know what garments you require and size, we are willing to accept orders via email with payment via over the phone or BACs payment and if required we could deliver your order once processed at a delivery charge of £4 per delivery.

During this pandemic, which is still around us, the handling of money has been highlighted therefore, we would encourage as many customers as possible to pay via card, apple pay etc however, cash will still be accepted.

As in previous year we encourage as many parents as possible to buy as early as possible, All of our discounted flyers for New Year 7 starters and all other offers will be uploaded on to the Facebook page once they are finalised, our always our price promise will be place, we guarantee to match any like for like basis, value for money we feel we cannot be beaten.

We commit to serve you the best we can, effectively with great efficiency.

Help us to help you and everyone. most of all stay safe and we hope to see in our shop soon

All the very best

Andy and the Team.

88 - 90 Barker Butts Lane, Coundon, Coventry, CV6 1DY
02476 598080
andyblairsports@yahoo.co.uk